



ORNIA

Apartments

Rental Terms & Conditions

Ornia Appartemennten Avenida Los Marrero 16 35318 Puerto de Mogan

1. Booking and Payment

Reservation: A booking becomes final upon receipt of the written confirmation and the deposit.

Deposit:

A deposit of 50% of the total rental amount must be paid within 7 days of the invoice date.

Final Payment: The remaining balance must be credited to the landlord's bank account no later than 14 days before the start of the rental period. If the booking is made within this period, 100% of the rental amount is payable immediately.

2. Rental Period and Arrival

Check-in and Check-out:

Check-in is available from 3:00 PM on the day of arrival. On the day of departure, the apartment must be vacated by 11:00 AM and left in a clean and tidy condition.

Key Collection:

Instructions for key collection will be sent by email on the day before arrival.

3. Cancellation Policy

If the tenant cancels the booking, the following cancellation fees apply:

- Up to 30 days before the arrival date: 25% of the total rental amount.
- 29 to 14 days before the arrival date: 50% of the total rental amount.
- Within 14 days before the arrival date or in case of a no-show: 100% of the total rental amount.
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Tip: We recommend taking out travel cancellation insurance.

4. Security Deposit

A security deposit of €150 is required. This amount must be paid together with the final payment.

The landlord will hold the security deposit to cover any damage, missing items, or excessive cleaning required after your stay.

Provided the apartment is left in good condition, the security deposit will be refunded within 7 working days after departure.